

OFFICE OF NEW AMERICANS ADVISORY BOARD
Subcommittee Meeting
4/20/22

ACCESS TO SERVICES

Subcommittee Members Present: Kate Ayers, Dr. Fern Hauk, Dora Mohammad

Meeting Focus: For 2022, we will focus on healthcare barriers

Action Items Completed:

- Kate + Fern met with a panel of healthcare providers to discuss barriers. [See the report here.](#)
- Due date for an outline is June 1 and the draft of the report is due August 1.
- Areas of focus for our report:
 1. Limited Access to Dental Care
 2. Need to expand resettlement services to smaller and new immigrant communities
 3. Need to expand implicit bias/cultural competency training for health practitioners (by requiring training to get a license)
 4. Expansion of Mental Health needs that are not as traditional
 - a. Family stress clinic- adopt western ways
 - b. Need for therapists to understand the culture
 - c. Language is not the whole picture of the needs
 - d. We need to examine what is working and not working

Action Items In-progress:

- **Dora** will contact Virginia Health Catalyst to find out what was missing in legislation for Medicaid expansion—She can invite them to come speak July 13th meeting
- **Dora** will share legislation for implicit bias/cultural competency legislation
- **Kate** will find out what the intensive case management looks like, or what parts of resettlement are working? That could be incrementally expanded to a new community.

- **Fern** will investigate mental health focus—what are the traditional mental health services and how do they need to be modified to serve the newcomer population. Also, looking at the limitations of mental health- Most don't take Medicaid, focusing on cultural barriers. Data- what percentage of refugees/immigrants have mental health concerns?

Possible July 13th meeting presenters:

- Va health catalyst- Dental – Sarah Howland- Medicaid access for dental services
- Mental health- IFMC- Fern Hauck
- Dora- implicit bias/cultural competency
- Expansion of services to new communities- ONA?- Susannah Lepley